

METACOMET EMERGENCY COMMUNICATIONS CENTER

14 SHARON AVE, 2ND FLOOR
NORFOLK, MA 02056

GARY M PREMIO, ENP
EXECUTIVE DIRECTOR



DARRELL TRUE, CCM
DEPUTY DIRECTOR

**METACOMET EMERGENCY COMMUNICATIONS CENTER
BOARD OF DIRECTORS AND OPERATIONS COMMITTEE
PUBLIC NOTICE POSTING REQUEST**

COMMITTEE: MECC Board of Directors

DATE: Wednesday, October 9, 2019

TIME: 10:00 am

LOCATION: MECC, 14 Sharon Ave, 2nd Floor, Norfolk, MA 02056

ROOM: Room #231, EOC

PURPOSE: Regular Meeting

REQUESTED BY: Gary M Premio

2019 OCT -7 AM 9:05
TOWN CLERK
PLAINVILLE
RECEIVED

LIST OF TOPICS TO BE DISCUSSED

Approval of Minutes, 09/05/2019 and 09/18/2019 meetings

Operations Update

Executive Director Report

Executive Session: None.

Metacomet Emergency Communications Center (MECC)
Minutes of Meeting
September 5th 2019

A meeting of the MECC Board of Directors was held on Thursday September 5th, 2019 at the MECC, 14 Sharon Ave, 2nd Floor, Room EOC #231, Norfolk, MA 02056. Board members present: Jamie Hellen, Blythe Robinson, Jennifer Thompson and Kevin Sweet. Executive Director Gary Premo, Deputy Director Darrell True and Communications Manager Sheila Joyce were present. Others in attendance: James Klich, Charles Stones, Antonio Marino, Justin Alexander, Thomas Lynch, Richard Ball, Jack Kelley, Joseph Barbieri, James McLaughlin. Christine Wingfield

CALL TO ORDER: Board Chair Hellen called the meeting to order at 16:02pm

APPROVAL OF MINUTES: Meeting of 08/19/2019. Motion to accept by Sweet. SECOND by Robinson. Vote: Yes-4, No-0, Absent-0.

Operations Update:

Deputy Director True gave update on RMS and Alpine. Board requesting information of phase process with Alpine. Slow process with vendor. Chief Marino to continue to engage SEMRECC director for assistance.

Continued staffing discussion (re additional employee to handle fire calls for service).

Population not necessarily an accurate meter.

Board requesting full report from Premo on call volume from SEMRECC, SSRECC, NVRDD and SWCCC. Wingfield to produce report of call volume

ITEMS FOR ACTION: NONE

EXECUTIVE SESSION: NONE

ADJOURN: Motion to Adjourn by Sweet. SECOND by Robinson. Meeting adjourned 17:00pm

Metacomet Emergency Communications Center (MECC)
Minutes of Meeting
September 18th 2019

A meeting of the MECC Board of Directors was held on Thursday September 18th, 2019 at the MECC, 14 Sharon Ave, 2nd Floor, Room EOC #231, Norfolk, MA 02056. Board members present: Jamie Hellen, Blythe Robinson, and Jennifer Thompson. Kevin Sweet was absent. Executive Director Gary Premo, Deputy Director Darrell True and Communications Manager Sheila Joyce were present. Others in attendance: Justin Alexander, Robert Shannon and James McLaughlin.

CALL TO ORDER: Board Chair Hellen called the meeting to order at 08:42am

APPROVAL OF MINUTES: Tabled.

Operations Update:

Deputy Director True gave update on RMS and Alpine. Still waiting for coordinated effort from vendor.

Christine Wingfield unable to attend meeting; will have call volume report to Premo next week. Premo will forward to board upon receipt. Further staffing discussion after report.

Robinson requested meeting minutes be more detailed.

Premo reports year end closing process is complete by accountant. Approximately \$400,000 surplus in general funds. Mostly due to State 911 Department reimbursement of director's salary for the last two fiscal years. Premo advises this reimbursement will end in FY20 now that the center is operational. Board discussed using some of funds to help off-set future years' budgets. Leave money in general fund for now.

ITEMS FOR ACTION: NONE

EXECUTIVE SESSION: NONE

ADJOURN: Motion to Adjourn by Robinson. SECOND by Thompson. Meeting adjourned 09:06 am

Gary Premo

From: Gary Premo
Sent: Thursday, September 26, 2019 11:18 AM
To: 'Blythe Robinson'; Jamie Hellen; 'Jennifer Thompson'; ksweet@wrentham.ma.us
Cc: Darrell True
Subject: FW: RECC Comparisons for METACOMET
Attachments: RECC survey call volume.xlsx

Good Morning Blythe, Jamie, Jen and Kevin.

Stats as provided by State 911 Department.
Projected 911 calls for MECC are = 26,000
Some centers provided me with business calls and CAD entries; this data is attached.

Thank you.

Gary M Premo, ENP
Executive Director

From: Wingfield, Christine (EPS) <christine.wingfield@state.ma.us>
Sent: Monday, September 23, 2019 9:50 AM
To: Gary Premo <GPremo@meccdispatch.org>
Subject: RECC Comparisons for METACOMET

Gary

Below is sample comparisons of RECC in the Commonwealth- between 0000 hours on 01 JAN 2018 and 2400 hours on 31 DEC 2018:

Community	Population 2010 Census	911 Positions	911 Voice	911 Text	Emergency 10 digit	Total
Berkshire Cty	41,496	4	6,475	9	0	6,484
Metro North	69,252	5	22,644	4	1,177	24,570
NVRECC	42,367	5	7,350	12	851	8,213
ROCCC	19,655	4	7,894	21	3,416	11,331
SSRECC	50,498	5	12,320	17	432	12,769

-Both ROCCC and NVRECC had inbound communities during 2018; the population is not reflected.

Christine Wingfield
Regional PSAP Coordinator
Massachusetts State 911 Department
151 Campanelli Drive, Suite A
Middleborough, MA 02346
508-821-7214 (O)
339-224-0911 (M)
508-828-2585 (F)

RECC Name	Population Served	CAD Entries	Business Lines Calls	911 Calls
Massachusetts				
MECC**	66,000	74,000	86,130	26,000
SSRECC	50,000	80,000	82,670	12,769
NVRDD	43,000	81,000	95,000	8,213
SWCCC	28,000	32,296		6,982
** projected				